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INTRODUCTION

This report is prepared pursuant to Tax Law § 2006(13) which provides that the Tax Appeals Tribunal shall “collect, compile and prepare for publication statistics and other data with respect to the operations of the division of tax appeals, and ... submit annually to the governor, the temporary president of the senate and the speaker of the assembly a report on such operations including but not limited to, the number of proceedings initiated, the types of dispositions made and the number of proceedings pending.”

OVERVIEW

The New York State Division of Tax Appeals (“Division”) was created by Chapter 282 of the Laws of 1986 as an independent division within the New York State Department of Taxation and Finance (Tax Law § 2002) effective September 1, 1987. The Division is headed by the Tax Appeals Tribunal (“Tribunal”) which consists of three commissioners appointed by the Governor and confirmed by the State Senate. The commissioners are appointed for nine-year terms. One of these commissioners is designated as the President of the Tribunal by the Governor and is solely responsible for the administration of the Division as a whole.

At least two of the commissioners must be attorneys admitted to practice in New York State for a period of at least ten years and be knowledgeable on the subject of taxation. The third member need not be an attorney but must also be knowledgeable on the subject of taxation (Tax Law § 2004).

At present, the Tribunal consists of Donald C. DeWitt, President and Commissioner, whose term expires on December 31, 2004 and Carroll R. Jenkins, Commissioner, whose term expires on December 31, 2010. The third Commissioner position is currently vacant.

PURPOSE

The Tribunal is charged with the responsibility of “providing the public with a just system of resolving controversies with [the] department of taxation and finance and to ensure that the elements of due process are present with regard to such resolution of controversies” (Tax Law § 2000, emphasis added). This purpose is accomplished by separating the administration of taxes from the adjudication of disputes between taxpayers and the Department of Taxation and Finance. The administration of taxes is solely the responsibility of the Department while the adjudication of disputes falls solely under the province of the Division of Tax Appeals.

FORMAL HEARINGS

Formal hearings are held before an Administrative Law Judge. The Administrative Law Judge hears the testimony, evaluates the evidence and prepares and issues a written determination within six months after the completion of the hearing or submission of briefs of the parties, whichever is later. The determination of the Administrative Law Judge sets forth the issues in the case, the relevant facts established by the parties and the conclusions of law relevant to the issues. The determination is binding on both parties (i.e., the taxpayer and the Department) unless one or both of the parties request a review of the determination by the Tribunal by filing an exception with the Secretary to the Tribunal within 30 days of notification of the determination of the Administrative Law Judge.

TRIBUNAL REVIEW

After reviewing the record of the hearing and any arguments, oral or by brief, the Tribunal issues a written decision either affirming, reversing or modifying the determination of the Administrative Law Judge, or remanding the case for additional proceedings before such Administrative Law Judge. Each decision of the Tribunal sets forth the issues in the case, the relevant facts established by the parties in the record at hearing and the Tribunal’s opinion which applies applicable law to such facts. Each decision must be rendered within six months from the date of notice to the Tribunal that exception is being taken to the determination of the Administrative Law Judge. This period is extended if oral or written argument is made before the Tribunal (Tax Law § 2006[7]).
Decisions rendered by the Tribunal are final and binding on the Department; i.e., there is no right of appeal. Taxpayers who are not satisfied with the decision of the Tribunal have the right to appeal the Tribunal’s decision by instituting a proceeding pursuant to Article 78 of the Civil Practice Law and Rules (CPLR) to the Appellate Division, Third Department of the State Supreme Court.

**Small Claims Proceedings**

As an alternative to a formal hearing, taxpayers have the right to elect a small claims proceeding if the amount in dispute is within certain dollar limits as prescribed by regulations adopted by the Tribunal. Currently, the limits are $20,000 (not including penalty and interest) for any 12-month period for personal income and corporate franchise tax and $40,000 for sales and compensating use taxes (20 NYCRR 3000.13). A small claims hearing is conducted informally by a presiding officer whose determination is final for both parties. However, at any time before the conclusion of the small claims hearing, a taxpayer may discontinue the proceeding and request that a formal hearing be held before an Administrative Law Judge.

**Tribunal History**

The establishment of the Tribunal on September 1, 1987 separated the administration of taxes from the adjudication of disputes between taxpayers and the Department of Taxation and Finance. Under prior law, disputes between taxpayers and the Department were resolved by a three-member State Tax Commission, the President of which was also the Commissioner of the Department. Since the Department was always one of the parties before the Commission, critics of the system noted that there was, at the least, a perception of bias.

In addition, the regulations which were at issue in many of the cases were promulgated by the Commission itself. Again, the criticism was that the body which had adopted the regulations at issue could not fairly and objectively review their validity or application in an adjudicatory proceeding.

Finally, under the former system the hearing function was performed by a hearing officer who heard the case and recommended a decision to the Tax Commission which then rendered the decision. Critics argued that the person who had the opportunity to weigh the evidence and evaluate the credibility of the witnesses at the hearing should be the person to make the decision.

Under the current system, the Commissioner of the Department is not a member of the Tribunal, and the members of the Tribunal and the Division of Tax Appeals are fully independent from the Department. The Tribunal has the authority to adopt rules and regulations relating only to the exercise of its duties, including rules of practice and procedure, and the duties of the Administrative Law Judges to hear and determine the cases before them.

The first Administrative Law Judge determinations were issued in the fall of 1987. The first determination of a Presiding Officer in a small claims case was issued in January of 1988. The first decision of the Tribunal was issued in February of 1988.

In April of 1989, the Tribunal moved its headquarters from the Tax Department building (#9) at the State Office Building Campus in Albany to the Riverfront Professional Tower, 500 Federal Street, Troy, New York. This physical separation of the Tribunal from the Department of Taxation and Finance was the necessary final step in the separation of administration of taxes from the adjudication of tax controversies between taxpayers and the Department.

On July 1, 1993, the Division closed its New York City office and centralized its operations in Troy, New York as a result of budgetary constraints. The Division continued to conduct small claims proceedings at various locations throughout the state including sites in the cities of Buffalo, Rochester, Syracuse, Binghamton, Troy and New York City as well as in the counties of Westchester, Nassau and Suffolk.

Beginning in January 1997, the Division implemented a pilot program and began once again holding hearings in New York City. The Tribunal utilized office space at the New York State Housing Finance Agency in Manhattan as part of a cooperative arrangement. This program was approved by Governor Pataki.
to ensure that taxpayers had greater access to administrative tax proceedings. Given the success of that program, Administrative Law Judge hearings are now conducted in New York City, Rochester and Troy. Oral argument proceedings before the Tribunal are held in New York City, Buffalo and Troy.

**Publication of Tribunal Decisions and Administrative Law Judge Determinations**

The law requires the Tribunal to publish and make available to the public all determinations rendered by Administrative Law Judges and all decisions rendered by the Tribunal. The Tribunal may charge a reasonable fee for a copy of such determinations or decisions.

The Tribunal provides copies of individual decisions and determinations upon request. In addition, decisions and determinations are available on our website at www.nysdta.org. All Tribunal decisions and determinations of Administrative Law Judges are carried on Westlaw and Lexis and are commercially published by William S. Hein Company, Buffalo, New York. Also, Commerce Clearing House publishes selected determinations and decisions. The Tribunal provides a monthly docket, also published by the Hein Company, which indicates Administrative Law Judge determinations and Tribunal decisions issued for the month, as well as exceptions to Administrative Law Judge determinations and Article 78 proceedings instituted by taxpayers to review Tribunal decisions. In addition, the Department of Taxation and Finance also publishes all Tribunal decisions and selected Administrative Law Judge determinations. All above-referenced materials are available on the agency’s website at www.nysdta.org.

**Operations**

**The Tribunal**

The Secretary to the Tribunal assists the President in administering the judicial function and certain nonjudicial functions of the Division, including the budgetary and human services needs of the Division. In this regard, the Secretary has direct supervisory authority over the Division’s administrative and technology staff.

The Counsel to the Tribunal assists the Tribunal in the preparation of decisions on cases before it as well as preparing the Division’s regulatory and legislative proposals, and advises the Tribunal on legal issues as they arise. In this regard, the Counsel has direct supervisory authority over the Chief Administrative Law Judge and his hearing staff.

**The Division of Tax Appeals**

The Chief Administrative Law Judge is responsible for the day-to-day administration of both formal hearings before Administrative Law Judges and the small claims hearings before Presiding Officers. The hearing staff of the Division is comprised of the Assistant Chief Administrative Law Judge, ten Administrative Law Judges and one Presiding Officer. All of these positions, including the Chief Administrative Law Judge position, are in the competitive class of the Civil Service.

The remaining principal staff operations in the Division are the Petition Intake, Review and Calendaring, and Computer Support and Operations units.
The system over which the Tribunal presides is clearly adversarial in nature involving, in 86% of the cases, the assertion by the Department that the taxpayer owes additional taxes. The remaining cases involve situations where taxpayers claim refunds of taxes paid (14%) and controversies over licenses which the Department administers.

The taxpayer protests any written notice of the Department of Taxation which has advised the taxpayer of a tax deficiency, a determination of tax due, a denial of a refund or credit application, a denial, cancellation, revocation or suspension of a license, permit or registration or any other notice which gives a person the right to a hearing in the Division of Tax Appeals (Tax Law § 2008) by filing a petition for a hearing with the Division. Unless protested by the taxpayer affected by such action, the action asserted by the Department will stand.

The guarantee of "justice" and "due process" in the system is rooted, simply, in the opportunity for each taxpayer to timely and adequately pursue their case and, conversely, the opportunity for the Department, on behalf of the people of the State, to timely and adequately pursue the State’s interest in the controversy. The Tribunal’s procedural regulations are geared to this purpose and provide the needed flexibility to account for the variables in each case. However, once the parties have presented their cases, the statute requires that the determination of the Administrative Law Judge or the decision of the Tribunal be rendered within six months.

The following tables and charts show the inventory of cases before the Tribunal/Division of Tax Appeals and the disposition of cases by Administrative Law Judges, Presiding Officers and the Tribunal itself for state fiscal year 2003-2004.
FORMAL HEARINGS

2003-2004 INVENTORY (NET CASES):

A. Beginning Inventory: 281

Add (+)
Cases Received 341
Default Vacated 0

Subtotal 341

B. Total Cases for Hearing: 622

Deduct (-)
Petitions Withdrawn 43
Closing Orders Issued 136
Defaults 13
Determinations Issued 82
Petitions Dismissed 12
Referred to BCMS 44
Bankruptcy 2

Subtotal 332

C. Ending Inventory: 290

ANALYSIS OF CASE SCHEDULING:

During fiscal year 2003-2004, 254 cases were scheduled for formal hearing before Administrative Law Judges. Of that total:

37 cases (14.2%) were adjourned before hearing.

119 cases (46.9%) were settled by the parties before hearing.

55 cases (21.7%) were held and completed on the scheduled date.

9 cases (3.5%) were held but continued for completion on a subsequent date.

12 cases (4.7%) were submitted on the papers without a hearing.

13 cases (5.5%) were defaulted due to failure of one of the parties to appear at the hearing.

9 cases (3.5%) resulted in other dispositions including referrals to BCMS and bankruptcies.
A. Case Disposition:

During the state fiscal year 2003-2004, the Administrative Law Judges issued 82 determinations. Of that total:

65 determinations (79.3%) sustained the deficiency or other action asserted by the Department.

6 determinations (7.3%) cancelled the deficiency or other action asserted by the Department.

11 determinations (13.4%) modified the deficiency or other action asserted by the Department, e.g., tax reduced, penalty waived or audit period reduced.
ANALYSIS OF DETERMINATIONS

B. Average Elapsed Time:

The average elapsed time between the later of the hearing date or the last brief date and the issuance of the determination was:

Mean: 4.23 months
Median: 5.00 months

C. Breakdown of Determinations by Tax (some cases involve more than one type of tax):

<table>
<thead>
<tr>
<th>Tax</th>
<th>Number</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sales</td>
<td>30</td>
<td>35</td>
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<tr>
<td>Income</td>
<td>36</td>
<td>42</td>
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<tr>
<td>Corp. Franchise</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>Gains</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>13</td>
<td>15</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>86</strong></td>
<td><strong>100</strong></td>
</tr>
</tbody>
</table>

SMALL CLAIMS HEARINGS

2003-2004 INVENTORY (NET CASES):

A. Beginning Inventory: 69

Add (+)
- Cases Received 68
- Default Vacated 1

Subtotal 69

B. Total Cases for Hearing: 138

Deduct (-)
- Petitions Withdrawn 7
- Closing Orders Issued 18
- Defaults 9
- Determinations Issued 29

Subtotal 63

C. Ending Inventory: 75
ANALYSIS OF CASE SCHEDULING:

During fiscal year 2003-2004, 64 cases were scheduled for a small claims hearings before Presiding Officers. Of that total:

17 cases (26.6%) were adjourned before hearing.
9 cases (14.1%) were settled by the parties before hearing.
26 cases (40.6%) were held and completed on the scheduled date.
11 cases (17.2%) were defaulted due to failure of one of the parties to appear at the hearing.
1 case (1.6%) was held but continued for completion on a subsequent date.

ANALYSIS OF DETERMINATIONS

A. Case Disposition:

During the state fiscal year 2003-2004, the Presiding Officers issued 29 small claims determinations. Of that total:

16 determinations (55.2%) sustained the deficiency or other action asserted by the Department.
6 determinations (20.7%) cancelled the deficiency or other action asserted by the Department.
7 determinations (24.1%) modified the deficiency or other action asserted by the Department. e.g., tax reduced, penalty waived or audit period reduced.
B. Average Elapsed Time:

The average elapsed time between the later of the hearing date or the last brief date and the issuance of the determination was:

- **Mean:** 2.13 months
- **Median:** 2.00 months

C. Breakdown of Small Claims Determinations by Tax:

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<tr>
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<td>Sales</td>
<td>7</td>
<td>24</td>
</tr>
<tr>
<td>Income</td>
<td>20</td>
<td>69</td>
</tr>
<tr>
<td>Misc.</td>
<td>2</td>
<td>7</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>29</strong></td>
<td><strong>100</strong></td>
</tr>
</tbody>
</table>

**TAX APPEALS TRIBUNAL**

**2003-2004 INVENTORY (NET CASES)**

A. Beginning Inventory: 46

Add (+)
- Cases Received 60

B. Total Cases for Hearing: 106

Deduct (-)
- Decisions issued 54
- Settled 1
- Withdrawn 1

Subtotal 56

C. Ending Inventory: 50
ANALYSIS OF DECISIONS

A. Case Disposition:

During the state fiscal year 2003-2004, the Tax Appeals Tribunal issued 54 decisions. Of that total:

- 43 decisions (79.6%) sustained the deficiency or other action asserted by the Department.
- 3 decisions (5.6%) cancelled the deficiency or other action asserted by the Department.
- 3 decisions (5.6%) modified the deficiency or other action asserted by the Department, e.g., tax reduced, penalty waived or audit period reduced.
- 1 decision (1.8%) was remanded for further action.
- 4 decisions (7.4%) were dismissed.

![Case Disposition Chart]

B. Average Elapsed Time:

The average elapsed time between the later of the oral argument date or the last brief date and the issuance of the decision was:

Mean: 4.63 months  
Median: 4.76 months

C. Breakdown of Tribunal Decisions by Tax (some cases involve more than one type of tax):

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<th>Tax</th>
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<th>Percent</th>
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<td>Sales</td>
<td>18.84</td>
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<tr>
<td>Income</td>
<td>28.50</td>
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<tr>
<td>Corporate Franchise</td>
<td>2.00</td>
<td>3.7</td>
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<tr>
<td>Cigarette</td>
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<td>3.7</td>
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<tr>
<td>Gains</td>
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<tr>
<td>Petroleum Business</td>
<td>0.33</td>
<td>0.6</td>
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<tr>
<td>Motor Fuel</td>
<td>0.33</td>
<td>0.6</td>
</tr>
<tr>
<td>Unrelated Business Income</td>
<td>1.00</td>
<td>1.8</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>54</td>
<td>100.0</td>
</tr>
</tbody>
</table>
D. Tribunal Disposition of ALJ Determinations:

During the state fiscal year 2003-2004, the Tribunal issued 54 decisions reviewing determinations of Administrative Law Judges. Of that total:

45 decisions (83.3%) affirmed the determination of the Administrative Law Judge.
6 decisions (11.1%) reversed the determination of the Administrative Law Judge.
2 decisions (3.7%) modified the determination of the Administrative Law Judge.
1 decision (1.9%) was remanded for further action.

E. Tribunal Disposition of Petitioner Exceptions:

During fiscal year 2003-2004, the Tribunal rendered 45 decisions with respect to exceptions filed by Petitioners. Of that total:

6 decisions (13.4%) granted Petitioner’s exception.
33 decisions (73.3%) denied Petitioner’s exception.
1 decision (2.2%) was remanded for further action.
5 decisions (11.1%) dismissed Petitioner’s exception.

*Note: 1 dual exception was filed which resulted in 54 Tribunal Decisions being issued.
F. Tribunal Disposition of Department Exceptions:

During fiscal year 2003-2004, the Tribunal rendered 10 decisions with respect to exceptions filed by the Department.

7 decisions (70%) granted Division’s exception.

3 decisions (30%) denied Division’s exception.

G. Tribunal Disposition of Oral Argument Requests:

During fiscal year 2003-2004, the Tribunal received 38 requests for oral argument and granted it in 22 cases (58%).

H. Judicial Review:

During fiscal year 2003-2004, 15 Tribunal decisions were subject to judicial review as provided in Article 78 of the New York’s Civil Practice Law and Rules.
# Employee Directory

## Tax Appeals Tribunal

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
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<tbody>
<tr>
<td>Donald C. DeWitt</td>
<td>President and Commissioner</td>
<td>(518) 266-3050</td>
</tr>
<tr>
<td>Carroll R. Jenkins</td>
<td>Commissioner</td>
<td>(518) 266-3050</td>
</tr>
<tr>
<td>Tina Kane</td>
<td>Secretary to the President</td>
<td>(518) 266-3050</td>
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## Office of the Secretary to the Tribunal and Administrative Office

<table>
<thead>
<tr>
<th>Name</th>
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<tr>
<td>Robert P. Rivers</td>
<td>Secretary to the Tribunal/Administrative Officer</td>
<td>(518) 266-3036</td>
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<tr>
<td>Barbara A. Volland</td>
<td>Administrative Aide</td>
<td>(518) 266-3036</td>
</tr>
<tr>
<td>Jacalyn A. Daurio</td>
<td>Secretary 1</td>
<td>(518) 266-3062</td>
</tr>
<tr>
<td>Lynne M. Washburn</td>
<td>Clerk 2</td>
<td>(518) 266-3039</td>
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## Division of Tax Appeals

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<thead>
<tr>
<th>Name</th>
<th>Position</th>
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<tbody>
<tr>
<td>Andrew F. Marchese</td>
<td>Chief Administrative Law Judge</td>
<td>(518) 266-3000</td>
</tr>
<tr>
<td>Daniel J. Ranalli</td>
<td>Assistant Chief Administrative Law Judge</td>
<td>(518) 266-3000</td>
</tr>
<tr>
<td>Lynn Halse</td>
<td>Secretary 1</td>
<td>(518) 266-3017</td>
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## Administrative Law Judges

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<tbody>
<tr>
<td>Timothy J. Alston</td>
<td>Administrative Law Judge</td>
<td>(518) 266-3000</td>
</tr>
<tr>
<td>Frank W. Barrie</td>
<td>Administrative Law Judge</td>
<td>(518) 266-3000</td>
</tr>
<tr>
<td>Catherine M. Bennett</td>
<td>Administrative Law Judge</td>
<td>(518) 266-3000</td>
</tr>
<tr>
<td>Arthur S. Bray</td>
<td>Administrative Law Judge</td>
<td>(518) 266-3000</td>
</tr>
<tr>
<td>Brian L. Friedman</td>
<td>Administrative Law Judge</td>
<td>(518) 266-3000</td>
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<tr>
<td>Dennis M. Galliher</td>
<td>Administrative Law Judge</td>
<td>(518) 266-3000</td>
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<tr>
<td>Winifred M. Malone</td>
<td>Administrative Law Judge</td>
<td>(518) 266-3000</td>
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<tr>
<td>Gary R. Palmer</td>
<td>Administrative Law Judge</td>
<td>(518) 266-3000</td>
</tr>
<tr>
<td>Joseph W. Pinto, Jr.</td>
<td>Administrative Law Judge</td>
<td>(518) 266-3000</td>
</tr>
<tr>
<td>Thomas C. Sacca</td>
<td>Administrative Law Judge</td>
<td>(518) 266-3000</td>
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## Presiding Officer

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<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>James Hoefer</td>
<td>Presiding Officer</td>
<td>(518) 266-3000</td>
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## Petition Intake, Review and Calendar Section

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<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Janet M. Danahy</td>
<td>Administrative Assistant</td>
<td>(518) 266-3000</td>
</tr>
<tr>
<td>Maureen A. Urquhart</td>
<td>Clerk 2</td>
<td>(518) 266-3000</td>
</tr>
<tr>
<td>Karen Overocker</td>
<td>Clerk 2</td>
<td>(518) 266-3000</td>
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## Computer Support

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<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Jean L. McWilliams</td>
<td>Supervisor, Data Processing</td>
<td>(518) 266-3044</td>
</tr>
<tr>
<td>Heidi Shaw</td>
<td>Systems Support Analyst</td>
<td>(518) 266-3030</td>
</tr>
<tr>
<td>Diane T. Walker</td>
<td>Computer Programmer/Analyst</td>
<td>(518) 266-3043</td>
</tr>
<tr>
<td>Barbara J. Giek</td>
<td>Systems Support Aide 3</td>
<td>(518) 266-3030</td>
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## Office of the Counsel

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<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Donna M. Gardiner</td>
<td>Counsel to the Tribunal</td>
<td>(518) 266-3052</td>
</tr>
<tr>
<td>Linda L. Matice</td>
<td>Legal Assistant 2</td>
<td>(518) 266-3052</td>
</tr>
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